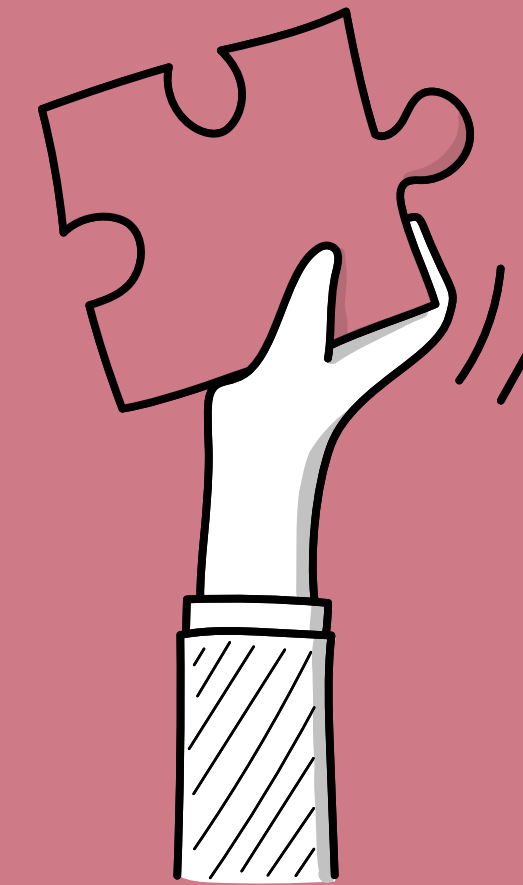
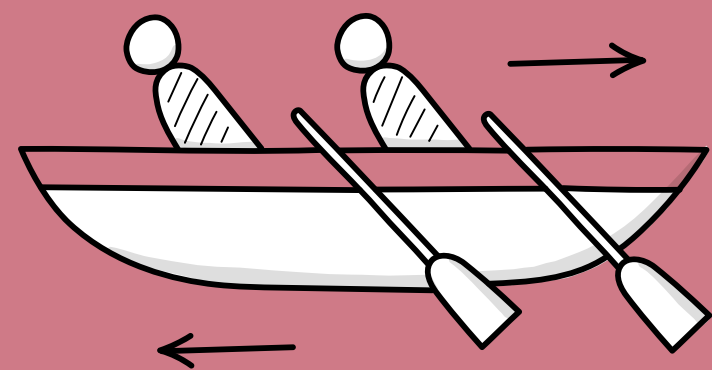


health & safety engagement following a major incident



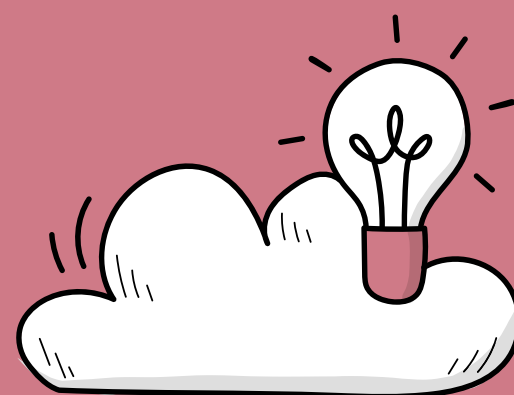
the background

A large manufacturing client were visited by underwriter insurance inspectors following a serious accident. They identified a knowledge gap with regard to Health & Safety from many of the organisations operatives.



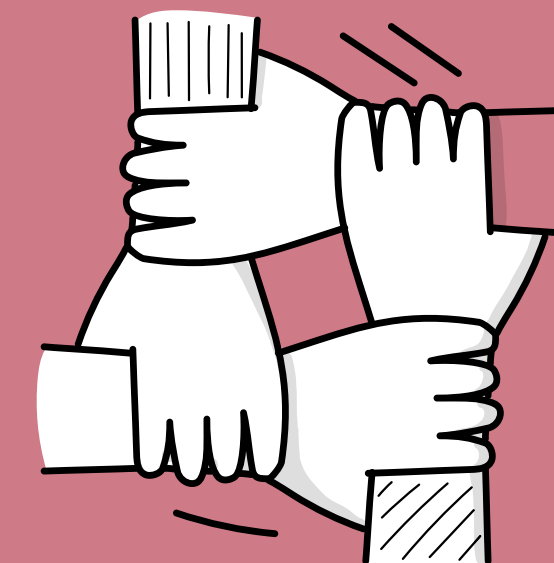
the challenge

The client's insurers placed a deadline within which a number of safety requirements needed to be implemented. Without these changes, the client would be left without insurance facing potential major disruption to the business's operations. Not sure what to do, the client approached us to deliver these changes swiftly, protecting the business's future.



the solution

In less than a week, our Risk Management team stepped in to create a service plan which would address training and knowledge issues, answering the challenges set by the insurer. This was quickly agreed with the client, and we proceeded with implementation immediately, spending two full weeks rolling out and completing the programme for the entire workforce. This involved training all staff in basic Health & Safety requirements and securing commitments from senior management to embrace a new safety culture.



the result

The insurers returned to complete a final inspection, and were satisfied that all requirements had not only been met, but exceeded ahead of the deadline, ensuring the client's insurance remained in place and they could continue trading. We were then appointed as the organisations 'competent advice service' on a permanent basis.